

RECOVERY RESOURCE GUIDE FOR STORM-AFFECTED CLIENTS

Cook County, Will County & Illinois Resources

1. REPORT DAMAGE & APPLY FOR ASSISTANCE

Illinois Residential Damage Assessment Survey website:

- <https://iemaohs.illinois.gov/recovery/damageassessment.html>

CEDA Disaster Relief Services

- 312-795-8948
- <https://www.cedaorg.net/>

2. CLEANUP HELP & VOLUNTEER ASSISTANCE

Crisis Cleanup

- <https://crisiscleanup.org>

Team Rubicon

- (310) 640-8787
- <https://teamrubiconusa.org/>

Southern Baptist Disaster Relief

- <https://www.sbdr.info/>

Samaritan's Purse

- (828) 262-1980
- <https://www.samaritanspurse.org/disaster/>

American Baptist Disaster Response Ministries

- <https://abhms.org/healing-transforming-communities/disaster-response-ministries>

Lutheran Church Charities

- (224) 257-4389
- <https://www.lutheranchurchcharities.org/dr.html>

3. FOOD SPOILAGE & POWER OUTAGE CLAIMS

To file a claim for property damage, food spoilage, or service issues, submit a claim online via the [ComEd Contact Us](#) portal.

- Email: ComEdClaims@ComEd.com
- 1-800-334-7661
- <https://www.comed.com/claims>

4. UTILITY ASSISTANCE PROGRAMS

CEDA Utility Assistance

- 1-800-571-2332

Nicor Gas Assistance

- 888-642-6748, 877-411-9276, 773-205-3570

5. FOOD ASSISTANCE

If your household needs food assistance following the storm:

- Call Illinois 211 by dialing 211 for the nearest food pantry.
- Search the Greater Chicago Food Depository Food Finder at <https://www.chicagosfoodbank.org/find-food-2/>

Contact local pantries including:

Respond Now

- 1439 Emerald Avenue, Chicago Heights, IL
- 708-755-4357

Service Area ZIP Codes Include: 60401, 60409, 60411, 60417, 60422, 60425, 60430, 60438, 60443, 60449, 60461, 60466, 60468, 60471, 60475, 60476, 60478, 60484

Bloom Township Food Pantry

- 425 S. Halsted St., Chicago Heights, IL
- 708-543-2555
- **Distribution Hours:**
 - Monday: 3:00 p.m. - 7:00 p.m.
 - Wednesday: 10:00 a.m. - 2:00 PM

Rich Township Food Pantry

- 22013 Governors Hwy., Richton Park, IL
- 708-748-6722
- **Service Area:** Rich Township
- **Distribution Hours:**
 - Tuesday: 1PM – 3PM
 - Wednesday & Thursday: 10AM – 12PM and 1PM- 2:30 PM

Alicia's House Food Pantry

- 17 Paulsen Ave., South Chicago Heights, IL
- 708-946-3002
- **Service Area:** South Suburbs
- **Distribution Hours:**
 - Tuesday 9AM – 11AM

Calvary Assembly of God Food Pantry

- 18620 Governors Hwy., Flossmoor, IL
- 708-957-0986
- **Service Area:** Chicago Heights, Flossmoor, Hazel Crest, Homewood, and unhoused individuals.
- **Distribution Hours:**
 - Wednesday: 3PM – 6PM

- Thursday: 9AM –12PM
- Friday: 2PM - 4PM

Hazel Crest Community UMC Food Pantry

- 17050 California Avenue, Hazel Crest, IL
- Phone: 708-335-4500
- **Service Area:**
 - Flossmoor, Country Club Hills, Harvey, Hazel Crest, Homewood, Markham, Robbins

Northern Illinois Food Bank

- Phone: 815-846-1041
- Service Area: Will County and surrounding counties
- Services:
 - Mobile food pantries
 - Food pantry referrals
 - Fresh produce and grocery distributions
- Best for residents needing help locating nearby food resources.

Crete Food Pantry

- **Location:** 1367 Wood Street, Crete, IL 60417
- **Phone:** 708-672-8279 (Crete Township)
- **Eligibility:** Crete Township residents only
- **Hours:** Wednesdays, 9AM -11AM
- **Requirements:**
 - Proof of residency/ID required.

Monee Township Food Pantry

- **Location:** 26121 Egyptian Trail, Monee, IL 60449
- **Email:** moneetownship@aol.com
- **Service Area:** Monee Township residents experiencing immediate food needs

- Calling ahead for current hours and eligibility requirements

Faith Movers Church Food Pantry

- **Phone:** 708-833-8258
- **Location:** University Park
- **Hours:** Saturdays, 9AM to 12PM (except 5th Saturdays)
 - Available to University Park, Monee, and surrounding communities

FLOOD CLEAN-UP & PUBLIC HEALTH GUIDANCE

Personal Safety During Cleanup

DO:

- Wear rubber boots, gloves, eye protection, and an N95 mask.
- Keep cuts and sores covered.
- Wash hands frequently with soap and safe water.
- Open doors and windows to improve ventilation.
- Use fans and dehumidifiers to dry the home as quickly as possible.
- Keep records and photographs of damage.
- Use generators outdoors only.

DO NOT:

- Walk through floodwater unnecessarily.
- Allow children to participate in cleanup activities.
- Eat or drink anything exposed to floodwater.
- Enter buildings with significant mold growth until assessed.
- Mix bleach and ammonia products.

Mold Prevention & Home Cleanup

- Remove standing water immediately.
- Open windows when weather permits.
- Run fans and dehumidifiers.

- Remove soaked carpet, carpet padding, drywall, insulation, and other porous materials that cannot be completely dried.
- Seek professional assistance for extensive mold contamination.

Cleaning and Disinfecting

- Wash contaminated hard surfaces with soap and warm water.
- Disinfect using a bleach solution containing no more than 1 cup bleach per 1 gallon of water.
- Discard items that cannot be properly cleaned or disinfected.
- Thoroughly clean floors, walls, furniture, appliances, and other surfaces exposed to floodwater.

Food Safety After Flooding

Throw away:

- Food touched by floodwater
- Open or damaged cans
- Food stored in wet cardboard containers
- Refrigerated food left above safe temperatures
- Food with unusual odor, texture, or appearance

When in doubt, throw it out.

I would also add a source line at the bottom:

Public Health Sources

- Illinois Department of Public Health (IDPH)
- Cook County Department of Public Health
- Will County Health Department